

# 30-Day Money Back Guarantee



Fill out this form and send signed version back only if you want to withdraw from the purchase contract and comply with Returns and Refund Policy.



**The item I wish to return (Name or SKU):**

**The date of the purchase (Day & Month):**

**Order number, received in conformation:**

**Telephone number:**

**Email:**

**Name of the buyer:**

**Surname of the buyer:**

**Address (Street & House, City, Postal, Country):**

**Describe Reason for return (Not required):**

**Mark checkboxes (X) to confirm you understand and agree:**

- The returned product is unused, untested in its original unopened or undamaged packaging (with any seal or shrink-wrap intact), with any labels still attached, and otherwise in a condition enabling us to sell the product as new.
- Less than 30-Days have passes since the date of receiving the item.
- Your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a period of 30 days. We will usually refund any money receive from you using the same method originally used by you to pay for your purchase.
- We will not refund to you the original delivery charges relating to the returned product.
- We will process the within 30 days following the day we receive your returned product.
- I have read and fully understand [Returns and Refund Policy](https://engwe.net/refund-returns/)

**6. Improper returns**

6.1 If you return a product in contravention of this policy, and you do not have any other legal right to a refund or exchange in respect of that product:

- (a) we will not refund the purchase price or exchange the product;
- (b) we may retain the returned product until you pay to us such additional amount as we may charge for re-delivery of the returned product; and
- (c) if we do not receive payment of the such an additional amount within 14 days of issuing a request for payment, we may destroy or otherwise dispose of the returned product in our sole discretion without any liability to you.

**Signature:**

**Date and Location:**